

## Hytera America, Inc. Warranty Policy

### WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

HYTERA AMERICA, INC. warrants its manufactured Communication Products against defects in material and workman-ship under normal use and service for a period of time from the date of purchase by end-user as scheduled below:

#### Hytera Brand:

PD702	Three (3) years. Two (2) year extended warranty provided free of charge until 12-31-2013
PD702G	Three (3) years. Two (2) year extended warranty provided free of charge until 12-31-2013
PD782	Three (3) years. Two (2) year extended warranty provided free of charge until 12-31-2013
PD782G	Three (3) years. Two (2) year extended warranty provided free of charge until 12-31-2013
MD782	Three (3) years
MD782G	Three (3) years
RD982	Three (3) years
PT580H	Two (2) years
MT680	Two (2) years

#### HYT Brand:

TC-320	One (1) year
TC-500	Two (2) years
TC-508	Two (2) years
TC-518	Two (2) years
TC-580	Two (2) years
TC-600	Two (2) years
TC-610	Two (2) years
TC-610P	Two (2) years
TC-700	Two (2) years
TC-700EX	Two (2) years
TC-780	Two (2) years
TM-600	Two (2) years
TM-610	Two (2) years
TM-628H	Two (2) years
TM-800	Two (2) years
TR-50	One (1) year
TR-800	Two (2) years

## **Hytera America, Inc. Warranty Policy (Cont.)**

### **FOLLOWING ARE THE TERMS AND PRICING FOR EXTENDED WARRANTIES:**

**Low-Tier Analog Radios (1 additional year):** TC-320, TC-500, TC-508, TC-518, TC-580, TC-610/610P, TC-700, TC-700EXPLUS, TM-600/610/628H at List \$22.00

**High-Tier Analog Radios (1 additional year):** TC-780, TM-800 at List \$35.00

**Analog Repeaters:** No extended warranty will be offered. Standard warranty applies.

**DMR Portable PD models:** List \$70.00, 2 year extended warranty from date of end user purchase. 2 year extended warranty is being provide free of charge until 12-31-2012. Portable returns to normal 3 year warranty on January 1, 2013 and pricing on extended warranty starts to be charged.

**DMR Mobile MD models:** List \$70.00, 2 year extended warranty from date of end user purchase.

**DMR Repeaters RD models:** Standard 3 year warranty applies.

**Terms:** Maximum warranty will be 5 years. Repairs will be made at HYT America's designated facility.

Normal RMA entry procedures will apply

**All Accessories, Batteries, and Repair Parts:** One (1) year warranty

HYTERA AMERICA, INC., at its option, will at no charge repair or replace this Product during the warranty period provided it is re-turned in accordance with the terms of this warranty to the place of purchase. Repair, at HYTERA AMERICA, INC.'s option, may include the replacement of parts or boards with functionally equivalent reconditioned or new parts or boards. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts or Product shall become the property of HYT AMERICA, INC This express limited warranty is extended by HYTERA AMERICA, INC. to the original end user purchaser or lessee only and is not assignable or transferable to any other party. This is the complete warranty for Product sold by HYTERA AMERICA, INC.

HYTERA AMERICA, INC. assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of HYTERA AMERICA, INC. Unless made in a separate agreement between HYTERA AMERICA, INC. and the original end user purchaser, HYTERA AMERICA, INC. does not warrant the installation, maintenance or service of the product. Speaker Microphones & Cords Rechargeable Batteries Headsets and Earpieces Mobile Microphones and Cords Antennas Carrying Cases Chargers Power Supplies External Speakers Duplexers

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**Hytera America, Inc. Warranty Policy (Cont.)**

HYTERA AMERICA, INC. cannot be responsible in any way for any ancillary equipment not furnished by HYTERA AMERICA, INC. which is attached to or used in connection with Product, or for operation of the Product with any ancillary equipment and all such equipment is expressly excluded from this warranty. Because each system which may use the Product is unique, HYTERA AMERICA, INC. disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

**WHAT THIS WARRANTY DOES NOT COVER:**

Defects or damage resulting from use of the Product in other than its normal and customary manner. Defects or damage from misuse, accident, water, or neglect. Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment. Breakage or damage to antennas unless caused directly by defects in material workmanship. A Product subjected to unauthorized Product modifications, disassembles, or repairs (including, without limitation, the addition to the Product of non-HYTERA AMERICA, INC. supplied equipment) which adversely affect performance of the Product or Interfere with HYTERA AMERICA, INC.'s normal warranty inspection and testing of the PRODUCT to verify any warranty claim. Product which has had the serial number removed or made illegible.

Rechargeable batteries if:

- i) Any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
- ii) The damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified. Freight costs to the repair depot. Unapproved upgrades or modifications.
- iii) A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with HYTERA AMERICA, INC.'s published specifications or the FCC type acceptance labeling in effect for the Product at the time the Product was initially distributed from HYTERA AMERICA, INC.